

MediaDent Release Notes 10.20

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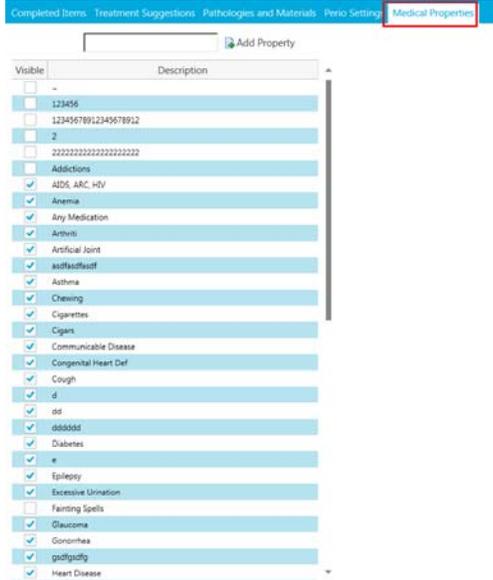
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New Features/Enhancements

Charting Configuration, New Medical Properties Tab

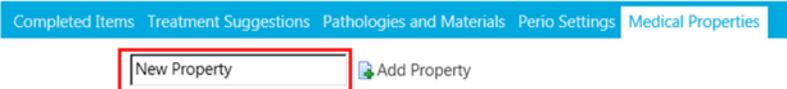
Project #MMD-1600

A **Medical Properties** tab has been added to **Charting Configuration** that enables users to add user-defined options to the **Add Medical Record** screen.

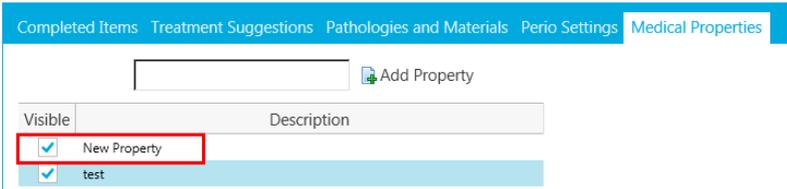


To add a user-defined property:

1. Select the **Medical Properties** tab in **Charting Configuration**.
2. Enter an appropriate name for the medical property in the field and click **Add Property**.

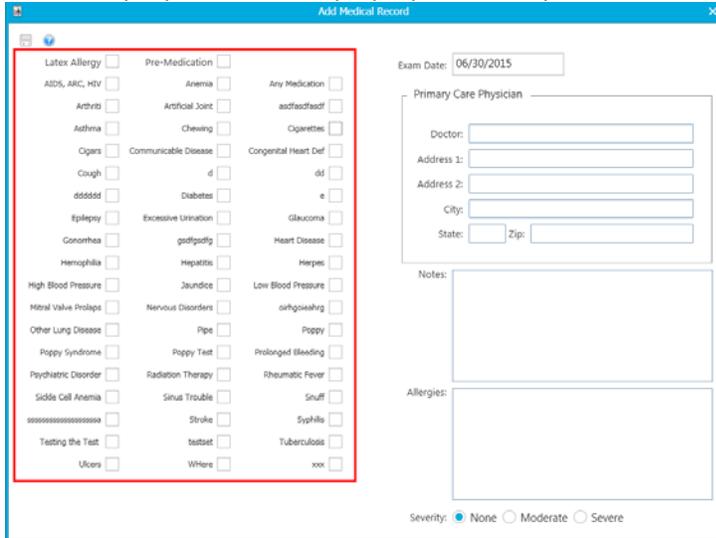


3. The property will display in the main table.



4. To display the property on the **Add Medical Record** window, ensure that the **Visible** checkbox is selected (checked). To hide the property on screen, deselect (uncheck) the **Visible** checkbox.

5. All visible properties will display alphabetically on the left-hand side of the **Add Medical Record** window.

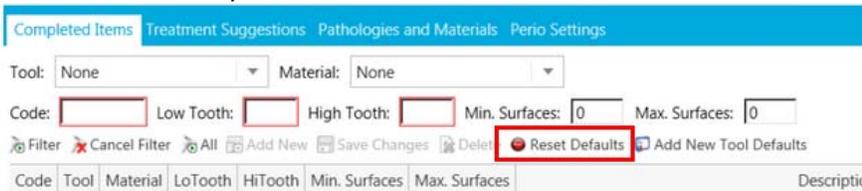


Note - Once a property is selected (checked) by the user on the Add Medical Record window, that property will remain visible even if that particular item is later marked as invisible on the Medical Properties screen.

Charting Configuration, Reset Defaults Restricted

Project #MMD-3281

The **Reset Defaults** function on the **Completed Items** tab in **Charting Configuration** has been restricted to users with Level 5 security access.



Reset Defaults will be disabled for all users with a lower level access. In addition, when a user resets default settings, the action will be recorded in the **Audit Trail**.

Emdeon Interface Configured for ICD-10 Submission

Project #MMD-3273

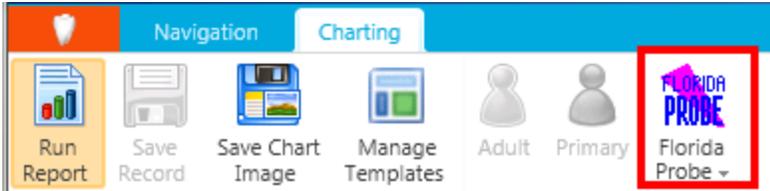
The Emdeon HL7 interface has been configured for ICD-10 code submission.

- ICD-10 codes must be used for all claims with dates of service 10/01/2015 and later.
- The change is **not** related to the **file submission date**. A file can contain claims with a mix of ICD-9 and ICD-10 values depending on the dates of service.

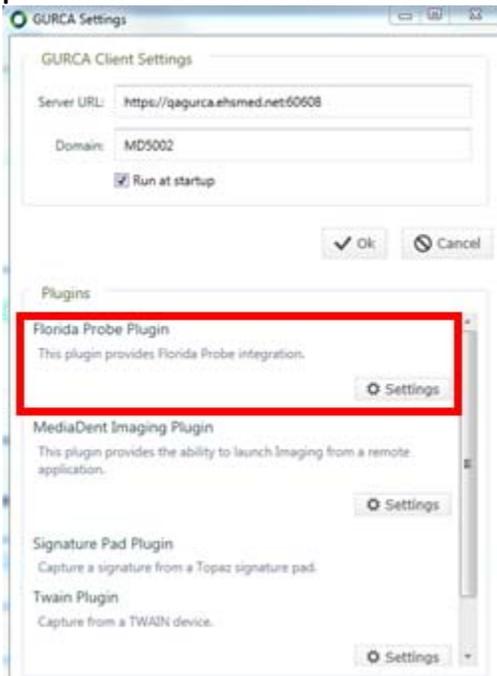
Florida Probe Functionality Added

Project #MMD-2169

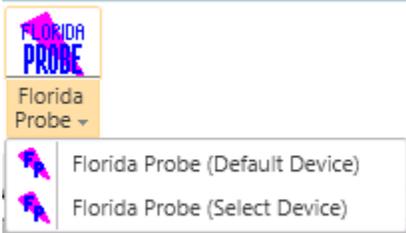
A **Florida Probe** icon has been added to the **Charting** menu ribbon that enables users to launch the Florida Probe software (if installed on their machines).



Note - Clients who wish to have this functionality installed should ensure that the Florida Probe Plugin is present in their GURCA Client and that the file path is configured.



To launch the Florida Probe software, click the **Florida Probe** icon and select the **Default Device** (as configured in GURCA), or choose another device via the **Select Device** option.



The Florida Probe software will launch.



Login Screen Updated

Project #MMD-3290

The main MediaDent login screen has been updated with the new Greenway branding. No changes have been made to the functionality.

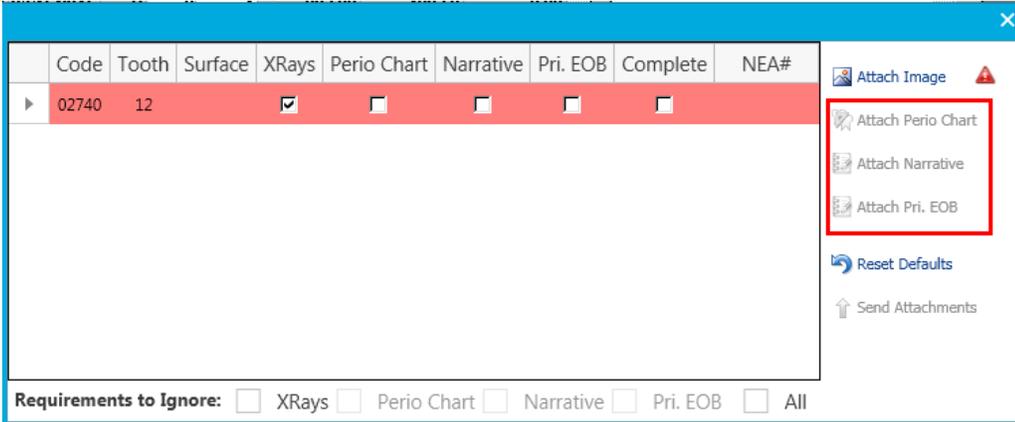


NEA Attachment Updates

Project #MMD-3285

The NEA attachment functionality has been updated as follows:

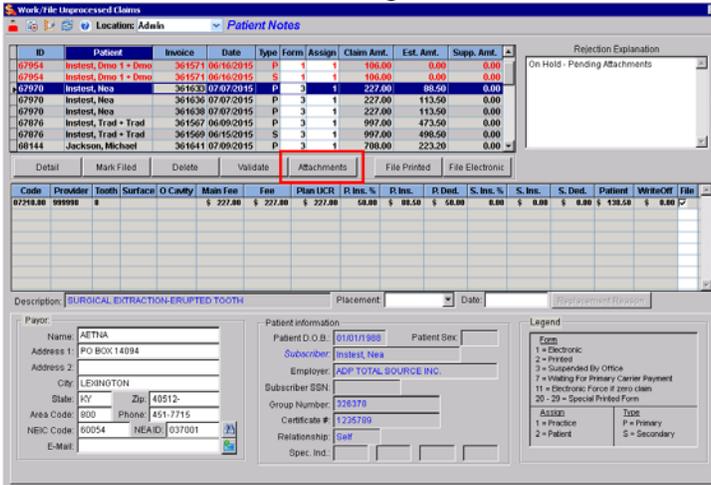
Attachments – Line items that do not have requirements will not enable the attachment buttons on the main NEA attachments dialog box:



Users may still add attachments by selecting (checking) the appropriate checkboxes on the line item to enable the attachment buttons.

Note - Required attachments cannot be deselected (unchecked). Users may ignore required attachments, but cannot remove the checked designation.

Work/File Unprocessed Claims window – A new **Attachments** button has been added that will launch the standard NEA attachments dialog box.

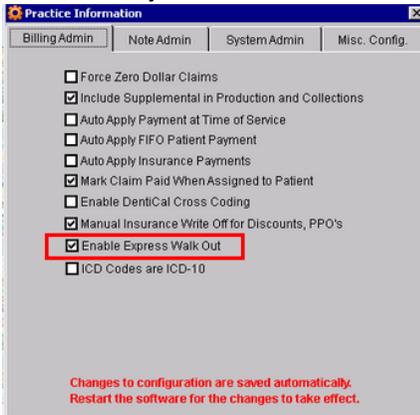


The NEA attachments dialog box replaces the previous **Attachment Requirements** tab on the **Work/File Unprocessed Claims** window. The **Attach Priority EOB** button has been added to the dialog box from the **Attachment Requirements** tab to house all attachment functionality on the NEA dialog box.

Practice Information, New Express Walk Out Function

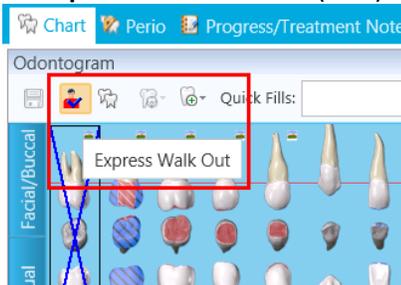
Project #MMD-2619

An **Enable Express Walk Out** option has been added to the **Billing Admin** tab on the **Practice Information** window in **System Files**.

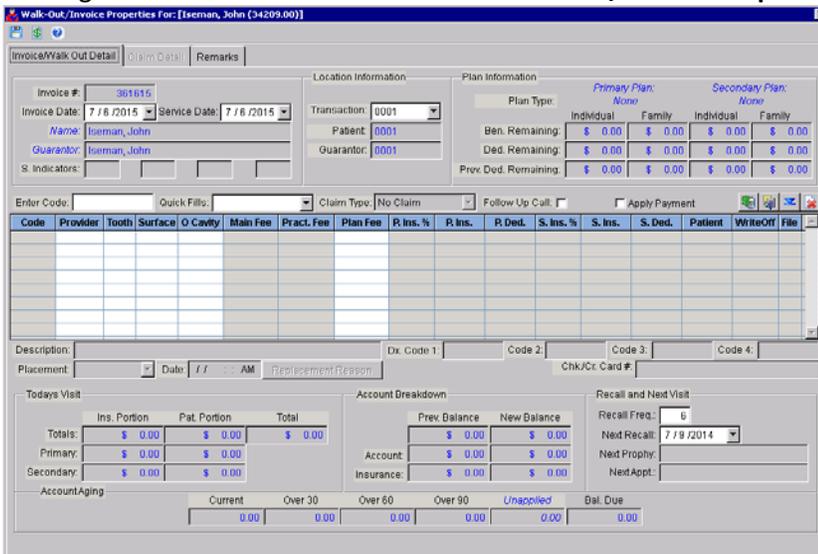


Enabling (checking) this option will enable users to launch the **Walk-Out/Invoice Properties** window for a patient immediately upon documenting completed treatment in **Charting**.

An **Express Walk Out** icon () has been added to the main toolbar on the **Odontogram** tab in **Charting**.



Clicking the icon will launch the standard **Walk-Out/Invoice Properties** window for the patient.



Users may check the patient out as per normal. If the NEA function is active, the NEA prompt will display as normal.

The **Express Walk Out** button is enabled only if:

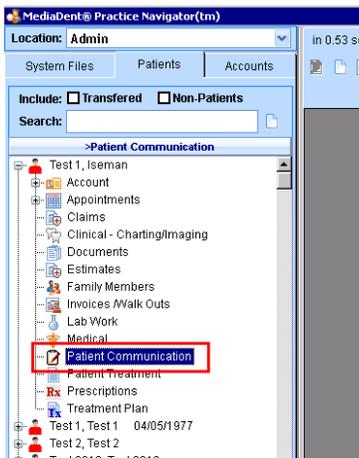
- There is an appointment for the current charting session.
- The **Express Walk Out** feature is enabled.
- There are no un-saved items on the **Tooth Info** tab.
- The status of the associated appointment is not **WO** (Walked Out).

Note - If the user documents additional treatment after saving an Express Walk Out record, the new treatment will populate on a new walk-out invoice, but both treatments will be listed on a single invoice on the original claim on the External Transactions window (for SuccessEHS integrated clients).

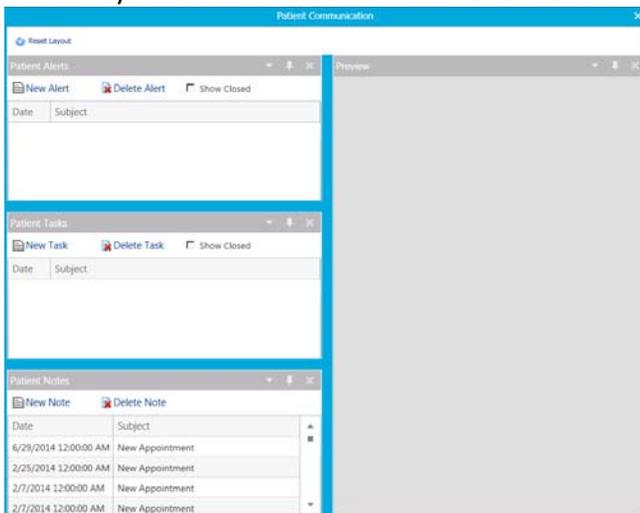
Practice Navigator, New Patient Communication Node

Project #MMD-1605

A new **Patient Communication** node has been added to the **Practice Navigator** that combines the notes, alert, and tasks communication functions. This new combination replaces tasks and notes for all patient communication.

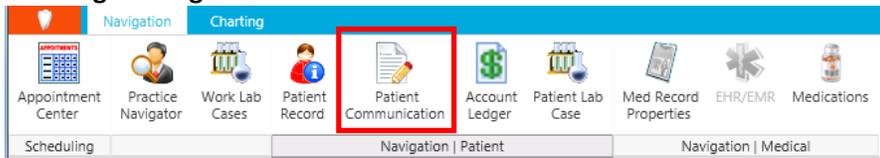


Users may double-click the Patient Communication node to launch the main **Patient Communication** window.



The **Patient Communication** window can also be accessed from the following locations:

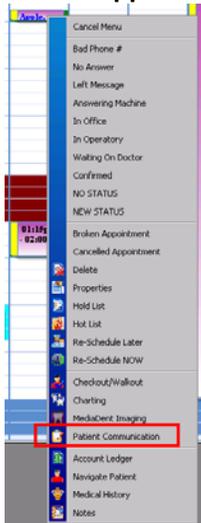
- **Charting > Navigation** menu ribbon > **Patient Communication** icon



- **Appointment Book** menu ribbon > **Patient Communication** icon



- **Patient appointment** – right-click and select **Patient Communication**

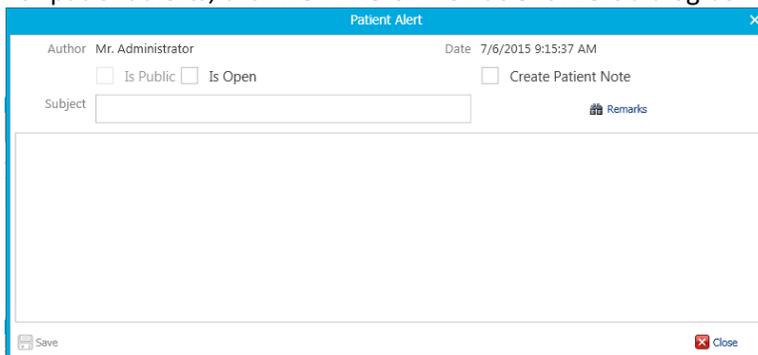


The **Patient Communication** window enables users to create alerts, tasks, and notes for a patient record.

To create a communication item:

1. Select the appropriate button to create a new item.

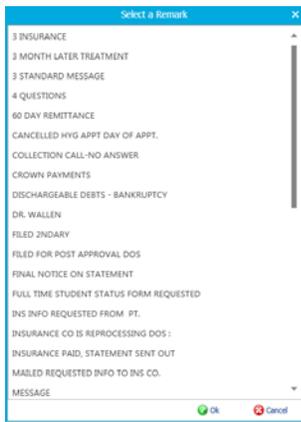
- For patient alerts, click **New Alert**. The **Patient Alert** dialog box displays.



- For patient tasks, click **New Task**. The **Patient Task** dialog displays.

- For patient notes, click **New Note**. The **Patient Note** dialog box displays.

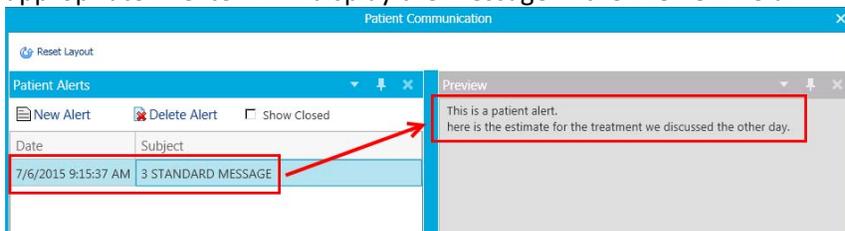
2. (For alerts and tasks) Select (check) the **Create Patient Alert** or **Create Patient Note** checkbox in the appropriate window to create a note that is identical to the alert/task that is being created.
3. (For alerts and tasks) Select the appropriate status for the item:
 - For alerts and tasks – Select (check) the **Is Open** checkbox to designate the item as an open alert or task.
 - For alerts and tasks – Select (check) the **Is Public** checkbox to create the alert/task without assigning it to a specific user.
 - For tasks only – Select the appropriate name from the **Assigned To** drop-down list in the **Patient Task** dialog box to assign a specific user to a patient task.
 - For tasks only – To add a reminder date to a task, select or enter the appropriate date in the **Reminder Date** field.
4. Enter the appropriate **Subject** for the alert, task, or note (100-character limit).
5. Enter the information in the main body field (4,000-character limit).
6. (For alerts and tasks) To add a remark to an alert or task, click the **Remarks** button to display the appropriate **Select a Remark** dialog box.



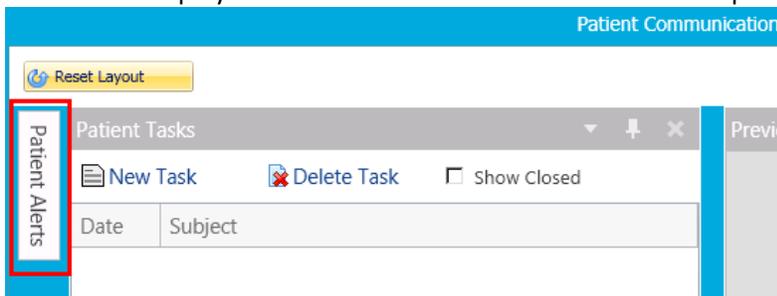
Select the appropriate remark from the list and click **OK** to add the remark text to the alert or task.

7. Click **Save** to save changes to the alert, task, or note. Click **Close** to close the appropriate dialog box.

The item will be added to the appropriate section on the **Patient Communication** window. Selecting the appropriate line item will display the message in the **Preview** field.



8. Users may click the pin icon () on any section to pin the section to the window frame. The pinned section will display when the user hovers the cursor over the pinned tab.



- To un-pin a section, click the horizontal pin icon ().
- Click **Reset Layout** to return the window to its original layout.

Note - All alerts, tasks, and notes created by a user will display in the Audit Trail.

Patient alerts created for the patient will display a **Yes** indicator in the **Patient Alerts** field on the Odontogram toolbar in **Charting**:



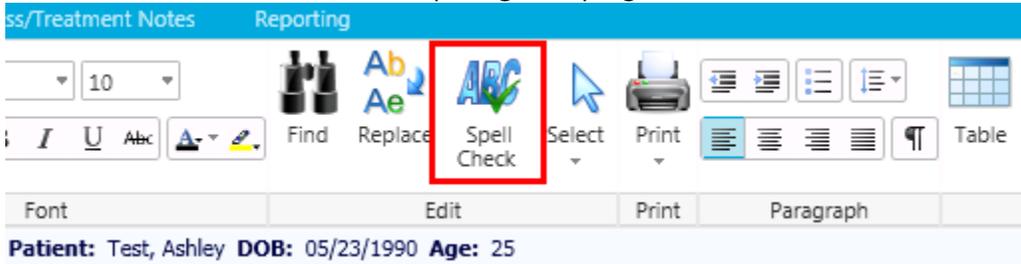
Users may click the **Yes** indicator label to display a drop-down menu with all patient alerts that exist for the patient:



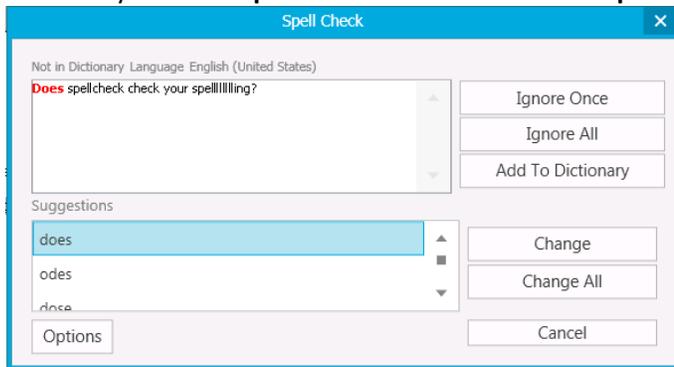
Progress/Treatment Notes, Spellcheck Function Added

Project #MMD-3291

A **Spell Check** function has been added to the menu ribbon on the **Progress/Treatment Notes** window that enables users to check and correct spelling in all progress/treatment notes.

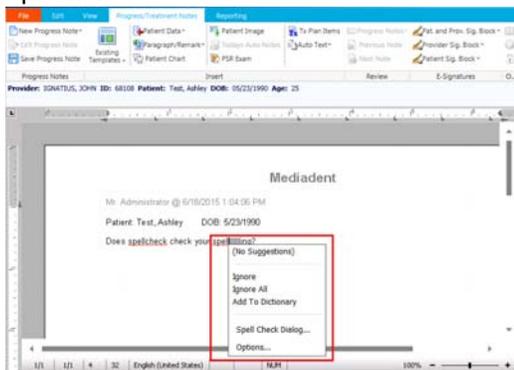


Users may click the **Spell Check** icon to launch the **Spell Check** dialog box.



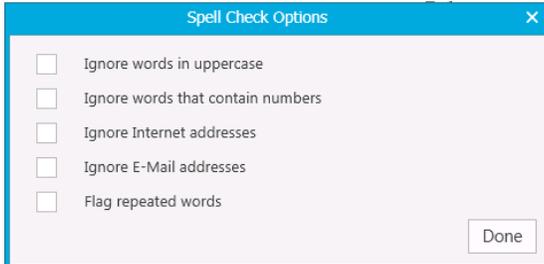
The **Spell Check** dialog box functions similar to the spell-check functionality in most Microsoft Office applications. Users can ignore words, select alternate spellings, and manually add words to the spell-check dictionary.

Misspelled words will be underlined in **red**. Users may right-click the underlined word to display a pop-up list of options:



Users may select from a list of suggested words (if no suggestions are present, a **No Suggestions** label will display), ignore words, select alternate spellings, and manually add words to the spell-check dictionary. Users may select **Spell Check Dialog** to launch the main **Spell Check** dialog box.

Users may click the **Options** button on the main **Spell Check** dialog box, or select **Options** in the right-click menu on a misspelled word, to display a **Spell Check Options** dialog box and configure the spell check operation.



Users can enable the following functions by selecting (checking) the appropriate checkboxes:

- **Ignore words in uppercase**
- **Ignore words that contain numbers**
- **Ignore Internet addresses**
- **Ignore E-Mail addresses**
- **Flag repeated words**

Bug Fixes

Cannot Access Past Patient Medical Records

Project #BHMLV3MMD-102

Users were unable to access a patient's last medical record. This has been corrected.

Cannot Export/Email Images from Charting

Project #BHMLV3MMD-338

Users were unable to export or email images from the **Imaging** tab in **Charting**. This has been corrected.

Cannot Update DOS on Existing Invoices

Project #BHMLV3MMD-107

Users were unable to update the Date of Service on invoices that had already been saved. This has been corrected.

Chart Type Defaulting Incorrectly

Project #BHMLV3MMD-291

When users added Quick Fills to a **Planned** chart, the **Type** defaulted to **None**; after adding a tooth, surface, or cavity value, the Type defaulted to **Completed**. This has been corrected.

Date of Service Updating Incorrectly

Project #BHMLV3MMD-337

When users changed the Date of Service in a new invoice, the date was saving as the date the invoice was created rather than the edited date. This has been corrected.

Digital Imaging Window Launching in Background

Project #BHMLV3MMD-125

When users launched Digital Imaging via the GURCA client, the Digital Imaging window was displaying behind the GURCA window and could not be accessed. This has been corrected.

Error Accessing Accounts Tab

Project #BHMLV3MMD-173

Users received an error when attempting to access the **Accounts** tab in **Practice Navigator**. This has been corrected.

Error Accessing Graphical Analysis in Perio Chart

Project #BHMLV3MMD-281

Users received an error when attempting to access the **Graphical Analysis** tab in a perio chart after saving a new chart. This has been corrected.

Error Adding Charting Information

Project #BHMLV3MMD-381

After switching to another patient record in **Charting** from a previous patient, users received an error when attempting to enter charting information for the new patient. This has been corrected.

Error Attaching Perio Chart to Claims

Project #BHMLV3MMD-295

Users received an error when attempting to attach a perio chart to a claim. This has been corrected.

Error Opening Charting

Project #BHMLV3MMD-305

Users received an error when attempting to launch **Charting** for a patient. This has been corrected.

Error Opening Prescriptions

Project #BHMLV3MMD-145

Users received an error when attempting to view a patient's prescriptions in the **Prescriptions** window. This has been corrected.

Error Opening Prescriptions in Appointment Book

Project #BHMLV3MMD-275

Users received an error when attempting to open the **Prescriptions** window via the **Rx** button in the **Appointment Book**. This has been corrected.

Error Printing Mounts

Project #BHMLV3MMD-334

Users received an error when attempting to print mounts for a patient. This has been corrected.

Error Viewing Claim Details

Project #BHMLV3MMD-379

Users received an error when attempting to view claim details on the **Work/File Unprocessed Claims** window. This has been corrected.

Error Viewing/Exporting Perio Charts

Project #BHMLV3MMD-333

Users received an error when attempting to view or export data from any perio chart. This has been corrected.

Fee Schedules Defaulting Incorrectly

Project #BHMLV3MMD-329

When accessing a patient in **Patient Properties** with no insurance but which was assigned a specific fee schedule, the fee schedule was updating incorrectly to the **Main Practice Fee Schedule**. This has been corrected.

Guarantor Not Set to Self When ADT Transmits Without Guarantor

Project #BHMLV3MMD-294

When an ADT transmission was received that had no guarantor information for a patient, the patient was added to the database without a guarantor when the guarantor should have been configured as **Self**. This has been corrected.

GURCA Client Disconnecting

Project #BHMLV3MMD-301

The GURCA client was randomly disconnecting. This has been corrected.

GURCA Client Not Connecting Logitech Webcam

Project #BHMLV3MMD-269

The GURCA client was not enabling Logitech webcams to connect. This has been corrected.

Images Clearing When Navigating from Imaging Tab

Project #BHMLV3MMD-297

When users navigated from the **Imaging** tab to the **Chart** tab, all images were cleared when the user returned to the **Imaging** tab. This has been corrected.

Impacted Teeth Displaying as Present in Perio Chart

Project #BHMLV3MMD-324

Teeth marked as impacted were appearing as present on the Perio Chart view. This has been corrected.

Insurance Information Not Processing for Zip+4 Records

Project #BHMLV3MMD-382

Patient records with ZIP+4 zip code values were not transmitting to the insurance carriers and subsequently displaying as having no insurance in **Patient Properties**. This has been corrected.

Line Items Created When Changing Provider

Project #BHMLV3MMD-327

When users changed the provider on a **Planned** line item in **Charting**, a duplicate line item was created. This has been corrected.

Narrative Item Information Not Transmitting to Emdeon

Project #BHMLV3MMD-316

Narrative items that were viewable on a claim were not transmitting to Emdeon. This has been corrected.

NEA Attachments Duplicating Invoices

Project #BHMLV3MMD-395

When users attached an item to a claim via the NEA Attachment Requirements window, the invoice record created an unnecessary duplicate in the window, which prevented the line item from listing as **Complete** when the attachment was sent (as it was only completing one of the two records). This has been corrected.

Patients Updating Incorrectly from Interface

Project #BHMLV3MMD-271

Certain patients in MediaDent were being updated with information from other patients' records. This has been corrected.

Previous Patient Images Not Clearing When Launching Charting

Project #BHMLV3MMD-326

Images from the previously accessed patient were not clearing when the user opened **Charting** for a new patient. This has been corrected.

Prescriptions Not Created When Dispense Amount Changed

Project #BHMLV3MMD-175

When users created a new prescription and changed the value in the **Dispense** field from numeric to alphanumeric (e.g., 15 to 15 tablets), the prescription did not save. This has been corrected.

Procedure Code Incorrectly Prompting for Valid Surface

Project #BHMLV3MMD-178

When users saved an invoice with procedure code **1550** (with an Oral Cavity code property), they incorrectly received a prompt to select a valid surface. This has been corrected.

Provider Not Editable For Chart Items

Project #BHMLV3MMD-325

Users could not change the provider on chart items unless the **Type** value was **Existing** (all other types changed the value to the patient's default provider). This has been corrected.

Provider Not Found When Launching Charting

Project #BHMLV3MMD-339

When a user accessed **Charting** for a patient whose provider's name contained spaces, a "Failed to locate provider" warning message displayed. This has been corrected.

Treatment Plans Not Displaying Patient Portion on Line Items

Project #BHMLV3MMD-31

Newly created Treatment Plans were not displaying information in the **Patient** portion for all line items. This has been corrected.

Treatment Plans Not Saving Guarantor Information

Project #BHMLV3MMD-332

In certain instances, newly created Treatment Plans were not saving any entered guarantors. This has been corrected.

Update Future Appt Fees Skipping Legitimate Codes

Project #BHMLV3MMD-109

The **Update Future Appt Fees** tool was skipping and designating as absent procedure codes that were present in the system. This has been corrected.

User Password Displaying in Error Messages

Project #BHMLV3MMD-233

In certain instances, users' passwords were being displayed in some error messages. This has been corrected; the passwords have been removed.

Visit Number Not Editable for Planned Items

Project #BHMLV3MMD-323

The Visit number could not be changed in **Charting** for **Planned** session items (it could only be edited in the treatment plan). This has been corrected.